

California ballot tracking tool now available statewide

August 27, 2020



The Secretary of State’s “Where’s My Ballot?” tracking tool is now available to voters in all 58 California counties. All California voters can now sign-up at WheresMyBallot.sos.ca.gov to receive automated notifications about their vote-by-mail ballots by email, text (SMS) or voice call. This is an expansion from the 25 counties who initially offered the tool for the March 3, 2020 Presidential Primary Election.

“Signing up for ‘Where’s My Ballot?’ is one of the best steps voters can take to prepare for the General Election,” Secretary of State Alex Padilla said. “With every active, registered voter receiving a vote-by-mail ballot this fall, ballot tracking will be a critical part of our election planning as we continue to confront the COVID-19 pandemic. Voters and elections officials ability to track ballots through the USPS is important for transparency, accountability, and voter confidence. I thank all 58 county elections officials and their teams for their partnership in expanding this tool statewide.”

To promote the tool, the Secretary of State’s office is sending an email about the new tool to all Californians who provided an email when they registered to vote.

Voters who sign up for “Where’s My Ballot?” will receive automatic updates when the county elections office:

- Mailed the voter’s ballot.
- Received the voter’s ballot.
- Counted the voter’s ballot.
- Has any issues with the voter’s ballot.

Voters who sign up for “Where’s My Ballot?” will also receive communications from their county elections office about important election deadlines and critical updates such as polling place changes.

County elections officials are required to adopt a vote-by-mail ballot tracking system. The Secretary of State’s office contracted with BallotTrax to customize a ballot tracking tool for California. BallotTrax has successfully deployed a similar tool in jurisdictions across the United States. “Where’s My Ballot?” is offered to county elections offices at no cost.