

## Pacific Power restores electricity service to all customers in Del Norte County

September 4, 2023



Thanks to the tireless work of crews in the field, Pacific Power has now restored electricity service to all customers in the Gasquet and Patrick Creek area using generators, in close coordination with the Del Norte County Emergency Operations Center. All customers in Del Norte County now have running electricity.

Seven customers in the area are currently using their own generators to supply power, and have declined additional generator capacity offered by Pacific Power.

“This has been an unprecedented effort to restore power to a community in the middle of a wildfire,” said Allen Berreth, Vice President of Transmission and Distribution Operations. “This wouldn’t have been possible without the tireless work of our crews in the field. We remain committed to our customers in Del Norte County, and to fully repairing and re-energizing our transmission lines that serve them.”

With the installed generators supplying Del Norte County with power, there is still the potential for routine outages caused by interference with our equipment by birds, animals, or vegetation. In the event of a generator failure, Pacific Power has contingency plans in place to quickly restore power to customers. Customers who experience an outage are advised to contact Pacific Power Customer Service at 877-508-5088.

Due to continued wildfire activity in the transmission corridor serving Crescent City, it remains unsafe to re-energize the transmission line serving the city and surrounding areas. Pacific Power continues to closely monitor all fire activity in the region and will re-energize the transmission lines when it is safe to do so.