

Ask the DMV – Take care of your DMV business the safest and fastest way: online

January 31, 2022



Did you know that most things you need to accomplish at the DMV can be done online? The DMV is encouraging Californians to access its expanded online services portal amid the surge of the omicron variant of COVID-19.

In addition to providing more services online, the DMV has accommodated customers in many ways during the COVID-19 pandemic. Recently, the DMV announced the extension of commercial driver's licenses, learner's permits, endorsements and special certificates expiring between March 2020 and February 2022, through February 28.

Q1: I have a commercial driver's license that is about to expire; how can I get it renewed?

A1: Renewing a commercial driver's license previously required a visit to a DMV office. However, the DMV is now offering most commercial driver's license renewals online. Those who are eligible can simply renew their license at www.dmv.ca.gov/portal/dmv-virtual-office/commercial-driver-license-renewal.

Eligible commercial drivers can upload the necessary documents, pay the required fee by credit or debit card, and then receive their new card within a few weeks. While most commercial drivers can renew their driver's license online, some exemptions may require an appointment at a local field office.

Q2: I would prefer to visit the DMV in-person, is that an option for me?

A2: California DMV offices are still open for business. To protect the health and safety of DMV employees and customers, the DMV requires everyone in its offices to wear face coverings, keep their distance, wash hands frequently, and stay home if they are sick. Customers are also asked to limit the number of family members who accompany them to an office to those who are necessary to complete a transaction, and to be patient while waiting to be served.

Additionally, Californians can use a DMV kiosk, with locations throughout the state that often offer extended hours. At a kiosk they can complete their vehicle registration renewal and print tags on the spot, submit proof of insurance, receive a driver or vehicle record, and much more. Customers can also visit DMV business partners to complete selected transactions in-person. To find out more about your options, visit www.dmv.ca.gov and use the service advisor tool.

For more information or answers to questions not listed here, please visit www.dmv.ca.gov.